



# Transforming Network Services for the **Canadian Federal Government**

#### **Introduction**

The Canadian Federal Government's Shared Services Organization (SSO) faced significant challenges in automating and optimizing their network services. To address these issues, the SSO aimed to deploy a comprehensive Cisco Intent-Based Networking Solution, leveraging DNA Center (DNA-C), Identity Services Engine (ISE), and StealthWatch. This solution was intended to enhance network performance and security across seven different departments. Fast Lane partnered with SSO to provide customized training and support, leading to immediate improvements in network administration and analytics.

#### **Shared Services Organization** (SSO): A Pillar of Innovation

The Shared Services Organization (SSO) is a critical entity within the Canadian Federal Government, responsible for managing and optimizing network services across various departments. With a focus on enhancing performance and security, SSO sought innovative solutions to address their growing needs. Recent milestones include the successful deployment of advanced networking technologies to improve operational efficiency.

#### The Challenge of Automating & **Optimizing Network Services**

SSO encountered significant challenges in automating and optimizing their network services. The complexity of managing network performance and security across seven departments required a comprehensive solution. The opportunity to leverage Cisco's Intent-Based Networking Solution presented a proactive approach to address these needs and unlock untapped potential.

## Why Fast Lane? **Expertise & Customization**

SSO chose Fast Lane for their expertise in delivering customized training solutions. After evaluating several options, SSO found Fast Lane's tailored approach and proven track record in network optimization to be the ideal fit. The decision was influenced by Fast Lane's ability to provide exclusive SDA Essentials Implementation and Design training, followed by a 5-day SDA Mentored Install engagement.



### Fast Lane's **Optimal Traning Solution**

Fast Lane quickly integrated the necessary training into SSO's plan, addressing the unique needs of each department. The initial focus was on delivering SDA Essentials Implementation and Design training, ensuring staff were equipped with the knowledge to optimize network services. The subsequent 5-day SDA Mentored Install engagement provided hands-on support, allowing SSO to verify and adjust plans for future deployments.

# **Impact and Long-Term Benefits**

The combined Training and Mentored Install program empowered SSO staff to immediately utilize the DNA Center appliance for network administration and analytics. This led to significant improvements in network performance and security. Specific metrics and feedback from SSO staff highlight the positive impact of Fast Lane's tailored solution.

If you want to see similar results with your organization, schedule a meeting with our team by emailing us at <a href="mailto:info.na@fastlane.net">info.na@fastlane.net</a>.

Let's work together to optimize and automate your network services!





